



CAPTIVE meeting in Saarbrücken, 3-4 September 2018

To-do list:

All partners:

- ASAP: put Malta in touch with IT people for final conference
- End of September: translate flyer in national language (if you haven't already done so) and send to MT (MT to forward to Vita).
- Friday 5th October : complete national sections of E-manual
- Send any website suggestions to Dominique
- Send national reports with front cover and EU disclaimer to MT (if you haven't already done so)

Vita:

- Design flyer for Germany (and Italy?) and remove boat from English flyer
- Design brochure
- Roll-up poster: re-order the words - care, support and empowerment; remove boat; redesign?
- Create template for certificate for final conference

Isotta (all ASAP):

- Send template of certificate for professionals to partners to use to incentivize the course (possibly with watermark)
- Send EU disclaimer to Italy to add at the bottom of protocols.
- Send doc for final reporting.

France:

See pp. 10 & 11 for website edits.



Meeting minutes

Day 1

- **Flyer:**

Deadline end of September to translate flyer (if you haven't already done so)

50 copies in native language for each country partner- total 300 copies.
each country to print their own – Vita to remove boat from flyer.

- **EcAs Support Desk/Laboratories/Storytelling:**

Germany:

- Support desk/laboratories

Different agents, but also different personalities, so original plan was changed. 2 Agents at Caritas-Zentrum Pirmasens; 1 Agent at Stadtverwaltung Zweibrücken (City Administration - Office of Social Services); 1 Agent at Frauenhaus Kaiserslautern (women's shelter); 1 Agent soon to begin a placement at with Ikoku – Interkulturelles Kompetenzzentrum Kusel, an organisation offering English classes.

The agents are working in different contexts. Amongst the main activities are:

- work with minors and collaboration with youth welfare office (3 young minors from Eritrea – they meet and share information).
- migration counselling, especially dealing with pregnant women, violence in partnerships, problems with children/ school, how to prepare for life in Germany.
- family counselling – how to plan a family, contraception.
- in the context of the Council of Foreigners – supporting the Council in helping foreigners to feel safe, find work, accommodation etc. The Council meets periodically with EcAs and asks for support. EcAs mentor families as required.
- helping children with issues in school.

Also part of the support desk is a social worker (professional) who specializes in migration. Contracts were signed with professionals and agents and both of them fill in their logbooks.



Challenges: language is sometimes a barrier - sometimes there is an Agent who speaks sketchy English or German, a migrant who speaks no English or German and the professional; interaction can be challenging.

Italy:

- Support desk

Mission of the support desk - helping migrant women, mostly refugees, who arrive in Sicily. A different set-up was envisaged when project was planned, but then the implementation had to be adapted.

Main aims: Enhancing cooperation with local service providers; empowering migrant women to free themselves from violence. The support desk acts as a space to talk and to be listened to; and provides guidance in accessing social services.

Between 1 July to 31 August: 3 Nigerian women accessing the services of which 1 was victim of trafficking and another was a potential victim of trafficking. ANFE striving to build trust and give them a space to talk. The women tend not to talk about violence directly, but open up after a while.

- Laboratories (Italy):

Awareness days - S/GBV

1 awareness-day done - discussed the link between trafficking and SGBV comparing the experiences of the Women's Aid Center Casa di Venere and the Gospel of Grace Association.

2 more planned In collaboration with the NGO The Salvation Army of Castelvetrano for migrant women residing in shelters or reception centers.

Dialogue sessions planned in collaboration with 2 women's aid centres – to fight normalization of S/GBV and explore effects of S/GBV

Malta:

- Support desk:



8 EcAs trained

3 on placement at the GU (Genito-Urinary Clinic at Mater Dei Hospital)

1 on placement at Appogg (government agency offering social work services for victims/survivors of DV, trafficking and other crimes).

Supervision sessions for EcAs every 2 weeks in collaboration with MWAM

Beyond placements, one EcA is also acting as a focal point within the Libyan community. So far she has referred 3 women victims/survivors of DV to local services, as well as provided emotional support and companionship.

Some challenges for EcAs on placement:

- Understanding role vis-à-vis the staff
- Cultural and gender-related challenges in interactions with patients
- Frustration/impatience

Positive experiences:

- Enhancing cultural competence
- Familiarising themselves with the work environment, procedures, practices
- Encountering cases of GBV, learning more about GBV in Malta, learning how to support victims/survivors

- Laboratories/storytelling (Malta):

1. Women's circles in collaboration with MWAM:

2 x weekly visits to 2 open centres hosting asylum seekers, rejected asylum seekers, beneficiaries of subsidiary protection and other migrants – 2 EcAs (visits to 3rd centre commencing soon).

Every 2nd week the visits are structured as laboratories, focusing primarily on health-related topics. Last week a session on breast cancer awareness was held at Dar Liedna, the centre for single women and minors. Various residents attended, in addition to one of our EcAs, who is a gynaecologist by profession, a counsellor working for MWAM, interpreters and Isotta on behalf of UoM. EcA delivered a short presentation and then answered some questions. Other sessions on topics such as sexual health, contraception and other have been planned.

The remaining sessions adopt a storytelling approach and are aimed at exploring gender-related issues and GBV. Various experiences of violence, including domestic violence and torture, have emerged in the course of these sessions. If and when the residents agree, they



are offered individual sessions with MWAM and referrals to other services. Assistance with practical issues is also provided.

2. Awareness-raising talks on S/GBV among migrant women at MCAST (Malta College of Arts, Science & Technology) planned for October – 2 EcAs involved

Spain:

Planning some sessions with migrant women as part of the support desk.

- **Storytelling:**

Malta: see above

Germany: already conducted the sessions at the beginning of the year and presented them during the last partner meeting.

Italy:

- Storytelling with migrant women attending EcA course (focus on fairy tales)
- Storytelling with migrant men residing in reception centres (30 hours)– based on experiential activities, these sessions were aimed at combating gender stereotypes and beliefs that normalize S/GBV.

In collaboration with Solidalia Cosortium, Italy are planning 2 storytelling workshops in reception centres in Trapani/Valderice in the coming months.

- **Info & prevention sessions:**

France:

1. 1st session to be conducted in a lycée in Bordeaux hosting more than 20 different nationalities, that faces problems with violence. Workshops and pedagogical activities (focus on: family, single parents, nationalities, gender, obstacles to equality between genders) will be conducted prior to info & prevention session. One boy and a girl will report back on the workshops in the prevention activity – dates: 13th and 20th November in the afternoon. The info & prevention activity will be led by professionals.
2. 2nd session – will likely be held in a college far from Bordeaux (college was contacted, awaiting final confirmation) hosting up to 80 nationalities. 50 students will be involved.



3. 3rd session: waiting for confirmation from 3rd college. There is also another option available in case they do not respond.

Spain:

2 information and prevention sessions conducted with students reading MA in Gender Studies /Migrant Health. Spain confused as to minimum no. of participants (Spain re-read application doc and was still unclear). Malta confirming it is 20 per session (60 total). Spain still haven't reached the target no. Further sessions will be planned to reach the target no. of participants.

UK:

No. 2 sessions conducted so far:

1. With the team at uni and a visiting academic. 10 presentations across the day - findings of the cross-country report presented by Lorna; 14 attendees
2. Coventry city council violence prevention day - representatives from local schools present; 25 attendees

Another session planned with Coventry Rape and Sexual Assault Centre (targeted at women within the communities themselves).

- **Technical meetings:**

Malta: 1 technical meeting held so far with AWAS, Agency Responsible for the Welfare of Asylum Seekers; representatives from MWAM (Migrant Women Association Malta); and Migrant Health Liaison Office.

Issues:

- dearth of cultural mediators and interpreters at hospital and in other contexts. Issues in relation to using residents to translate in open centres, due to other migrants becoming suspicious.
- Malpractice in hospital - using men for mediation, contacting mediators on the phone
- No regularity and stability in cultural mediation service offered
- Disempowerment of the women - no stable job offered despite the training received



- Need to provide information in native language about existing services on the island to residents of open centres.

Suggestions for multicultural system:

- collaboration between MWAM and Migrant Health Liaison Office - information-sharing and mutual assistance in recruiting mediators
- pushing with government and local entities (e.g. hospital) to ensure cultural mediators are remunerated and offered a stable contract, possibly full-time. This will promote their empowerment and enable the women to feel more welcome in Maltese society.
- Raising awareness in the native languages spoken by the women residing in open centres (mainly Arabic, Somali and Tigrinya) about services available in Malta in order to address their complex needs.

Malta also attended a meeting hosted by UNHRC Malta, bringing together various stakeholders operating in the field of women's rights and migration. The main issue arising was the stark divide between the those who support women and those who assist migrants and the resistance to discussing ways of changing or adapting existing procedures to better cater for migrant women victims/survivors of GBV.

France:

Everything was done months ago and presented in last meeting. What emerged in the meetings was the lack of coordination between entities involved.

Italy:

Technical meetings will soon be held. One of the main issues that emerged during previous interaction with local stakeholders is the lack of coordination between different entities. There are also other barriers, e.g. undocumented migrants cannot access secret shelter and the Italian government needs to be pressured to amend its policies to grant them access. No connection between women's organisations and migrant organisations.

Spain:

1 technical meeting in a centre managed by local council and Andalusia women's centre. Some of the issues emerging were:

Need for social work/ psychological support
Issue of reintegration in the labour market
No recognition of degrees



- Lack of information on labour rights
- Need for translators
- More coordination / need for a protocol
- Need to usher change of attitude in professionals
- Need for services and professionals to exchange information

Another technical meeting with the police planned for September. Different police officers will attend.

UK:

- Meeting with rape and SA centre in Coventry - 4 women
- Meeting with Women's Aid in West Midlands
- Meeting with Coventry Haven Women's Aid
- Worcester University conference – with professionals from the health sector, police, cjs, academics.

Germany:

More than 2 meetings have already been held, involving both professionals and EcAs. Discussion on what has been done so far and on ideas for the future after end of project -> common strategies

- **Course for professionals:**

- All partners viewing course and participants' list
- Isotta to send certificate template to partners to use to incentivize the course (is it possible to add a watermark?)

- **E-manual:**

Final E-manual structure decided upon by partners:

- **Generic intro** (1 page)
- **National section:**
 - Country-specific intro - territory, demographics, migration trends, strata of decision-making (1 page)
 - Each country: what doesn't work and how things should work (ideal model i.e. professional figures involved, how communication/collaboration should work (2/3 pages)
- **Glossary** (box)
- **Conclusion**



Deadline for national sections: 1st week of October

- **Brochure:** - send to partners (once Vita has adapted it)
- **Roll-up poster:**

Vita:

- Re-order the words - care, support and empowerment
 - Remove boat
 - Propose alternatives
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Day 2

- **Protocols:**

Italy:

Examples of protocols.

Protocols are needed to work within institutions, but also to guarantee sustainability. They can help involve migrant women themselves and guarantee future work for the EcAs.

Italy showing sample protocol – **Feedback from partners:** Italy to remove all partner logos and add the EU disclaimer (Isotta to send)

- **EU protocols:** cooperation agreements aimed at establishing basic EU cooperation. For university, they can be signed by the department, rather than by university as a whole.

- **Final conference:**

Software for video-conferencing used in Malta: CISCO

Partners to put MT in touch with their IT people.

Certificate of participation – Vita to create and Isotta to disseminate among partners.

Video Conferencing

9 am start everywhere

9.30 am video conferencing UK

10:30 am video conferencing everybody else



Structure:

- National part (can be adapted as required):

1. Welcome (speech?) - 15 mins
2. Intro to the programme - project overview - 15 mins
3. Video & discussion - 15 mins
4. Associated partners

- Video-conferencing:

1. Research (UK) - 10- 15 minutes
2. Medicines sans frontières (FR) - 10-15 minutes
3. Testimony (MT) - 5 - 10 minutes
4. Ethno-cultural agent course perspective (DE) - 10-15 minutes
5. Professional working with EcA (IT) - 10-15 minutes
6. Course for professionals (ES) - 10-15 minutes
7. European Association (with reference to the partner countries) (MT?) - 10 mins
8. Ideal multicultural model (UK?) - 10-15 mins
9. Outputs (IT) - 10-15 minutes
10. Q&A's

- **Website:**

France:

New website

Homepage and tabs have been translated into French

Edits:

- Homepage: Welcome to the homepage of the captive project – 'CAPTIVE' to be capitalized in first line
- Countries of origin profiles' - remove apostrophe
- Prevention activity video' - remove apostrophe
- Logbooks section – remove
- Professional logbooks/EcA logbooks – move to restricted section
- Issues with visualizing countries of origin on different laptops – Dominique to check with web designer/ webmaster



- For all documents – important that they open in a new window, because currently they open in the same window (it is currently not possible to keep 2 docs open at the same time).
- Change name of video to : prevention activity video. Video to be moved to storytelling activities section.

- Isotta to write short introductory paragraphs to all sections and send to Dominique.
- Conferences section: Seville - arrival/departure doc and info for participants - remove.
- Technical meeting information should go in restricted area.
- Partners to send photos and materials for EcA course/ storytelling to Isotta and Isotta will forward to Dominique to upload on the website.
- WAVE report to be moved to documentation. Documentation section to be reorganized.

- **Summary of financial reporting/final reporting:** Isotta to send digital copy of handout for final report.
- **Evaluation:** summary of different types of evaluation developed.
Dominique expressing disappointment at lack of response/cooperation from partners in filling out evaluations. Sandra urging to send partners all evaluation forms regardless of the limited responsiveness.

- **Next Skype meeting :** Wed 26 September 10 am